

## **HealthLink OAP (CF) Search Directions for Tier I and Tier II Providers**

### **PRIMARY CARE PROVIDER SEARCH DIRECTIONS**

1. Go to <http://www.healthlink.com>
2. Click on "Find a Provider." This is located directly under the "Welcome to HealthLink" picture.
3. Click on "State of Illinois Plan" in Step 1.
4. In the drop down menu in Step 1, select "State of Illinois Tier I Providers."
5. In Step 2, select that category for which you would like to see a list. Selecting "List all Physicians, Hospitals, and Ancillary Facilities" will be the most comprehensive.
6. In Step 3, choose the location you would like to search.
7. Click "Search."
8. Your list of providers will appear and may be on several pages. To continue to the next page, click "Next Page" at the bottom right of the page.
9. To print this directory, click "Create Directory" in the Customized Directory section on the left side of the page.
10. To do a new search, click "New Search" in the Refine Search section on the left side of the page.

**To do a search for Tier II providers, follow the same steps except for # 4. Instead, choose "State of Illinois Tier II Providers."**

### **SPECIALIST SEARCH DIRECTIONS**

1. Go to <http://www.healthlink.com>
2. Click on "Find a Provider." This is located directly under the "Welcome to HealthLink" picture.
3. Click on "State of Illinois Plan" in Step 1.
4. In the drop down menu in Step 1, select "State of Illinois Tier I Providers."
5. In Step 2, select that category for which you would like to see a list. Selecting "List all Physicians, Hospitals, and Ancillary Facilities" will be the most comprehensive.
6. In the drop down box for "Specialty," select the specialty you would like to search.
7. In the drop down box for "With the Name," enter specialist name if applicable.
8. In Step 3, choose the location you would like to search.
9. Click "Search."
10. Your list of specialists will appear and may be on several pages. To continue to the next page, click "Next Page" at the bottom right of the page.
11. To print this directory, click "Create Directory" in the Customized Directory section on the left side of the page.
12. To do a new search, click "New Search" in the Refine Search section on the left side of the page.

**To do a search for Tier II specialist, follow the same steps except for # 4. Instead, choose "State of Illinois Tier II Providers."**

## HOSPITAL SEARCH DIRECTIONS

1. Go to <http://www.healthlink.com>
2. Click on "Find a Provider." This is located directly under the "Welcome to HealthLink" picture.
3. Click on "State of Illinois Plan" in Step 1.
4. In the drop down menu in Step 1, select either Tier I or Tier II.
5. In Step 2, select that category for which you would like to see a list. Selecting "Hospitals, and Ancillary Facilities" will be the most comprehensive.
6. In Step 3, choose the location you would like to search.
7. Click "Search."
8. Your list of ancillaries/hospitals will appear and may be on several pages. To continue to the next page, click "Next Page" at the bottom right of the page.
9. To print this directory, click "Create Directory" in the Customized Directory section on the left side of the page.
10. To do a new search, click "Reset" and enter new information.

## **Quality Care (CIGNA) Provider Search Directions**

### **PRIMARY CARE PROVIDER SEARCH DIRECTIONS**

1. Go to <http://provider.healthcare.cigna.com/soi.html>
2. Click "Provider Directory" in the top left section of the page.
3. Select the CIGNA HealthCare Physician Directory
4. Select "Primary Care" next to Physician Type.
5. Enter the zip code or state you want to find a physician near.
6. Select how many miles away the provider should be from this address by clicking in the appropriate circle.
7. Fill in the optional information if you prefer. Otherwise, click "Continue Search."
8. Your directory will now appear. Your directory may require multiple pages. To continue to the next page, click "Next" at the bottom of the page.
9. To print this directory, click "Create a personalized directory" at the top of the page. Click "View the Personalized Directory." From here you may print the directory.

### **SPECIALIST SEARCH DIRECTIONS**

1. Go to <http://provider.healthcare.cigna.com/soi.html>
2. Click "Provider Directory" in the top left section of the page.
3. Select the CIGNA HealthCare Physician Directory
4. Select "Specialty Care" next to Physician Type.
5. Enter the zip code or state you want to find a physician near. Click "Continue Search."
6. Select how many miles away the provider should be from this address by clicking in the appropriate circle.
7. Fill in the optional information if you prefer.
8. Under number 3, select the specialty you would like to search.
9. Click "Continue Search."
10. Your directory will now appear. Your directory may require multiple pages. To continue to the next page, click "Next" at the bottom of the page.
11. To print this directory, click "Create a personalized directory" at the top of the page. Click "View the Personalized Directory." From here you may print the directory.

### **HOSPITAL SEARCH DIRECTIONS**

1. Go to <http://provider.healthcare.cigna.com/soi.html>
2. Click "Provider Directory" in the top left section of the page.
3. Select the CIGNA HealthCare Hospital Directory.
4. Enter the zip code or city/state you want to find a hospital near.
5. Select how many miles away the provider should be from this address by clicking in the appropriate circle.
6. Click "Continue Search."

7. Your directory will now appear. Your directory may require multiple pages. To continue to the next page, click "Next" at the bottom of the page.
8. To print this directory, click "Create a personalized directory" at the top of the page. Click "View the Personalized Directory." From here you may print the directory.

## **HMO Illinois (BY) and Blue Advantage HMO (CI)**

### **Blue Cross Blue Shield Plans**

#### **Provider Search Directions**

##### **PRIMARY CARE PROVIDER SEARCH DIRECTIONS**

1. Go to <http://www.bcbsil.com/stateofillinois>
2. Click "Search for Doctors and Hospitals in Your Area" in the "Find a Doctor" box.
3. Search by Name or Search by Provider Type by clicking on which option you would like.
4. In the "Search by Name" section, select the "Group Coverage" circle and then choose "HMO Illinois or Blue Advantage HMO" from the drop down menu. Enter your search information in the "Last Name" and "County." Then click search. The name of your physician will be displayed if contracted with HMO Illinois.
5. If you search by Provider Type, select the "Group Coverage" circle and then choose "HMO Illinois or Blue Advantage HMO" from the drop down menu. On the provider type select "Doctors and Other Health Care Professionals" from the drop down box. Click on the drop down box for specialty and select a category. Enter either your zip code or select your county from the drop down box.
6. Click on "search" and a listing of physicians will be displayed.
7. If you would like to print this directory, click the "Printer-friendly" button.

##### **SPECIALIST SEARCH DIRECTIONS**

1. Go to <http://www.bcbsil.com/stateofillinois>
2. Click "Search for Doctors and Hospitals in Your Area" in the "Find a Doctor" box.
3. Search by Name or Search by Provider Type by clicking on which option you would like.
4. In the "Search by Name" section, select the "Group Coverage" circle and then choose "HMO Illinois or Blue Advantage HMO" from the drop down menu. Enter your search information in the "Last Name" and "County." Then click search. The name of your specialist will be displayed if contracted with HMO Illinois.
5. If you search by Provider Type, select the "Group Coverage" circle and then choose "HMO Illinois or Blue Advantage HMO" from the drop down menu. On the provider type select "Doctors and Other Health Care Professionals" from the drop down box. Click on the drop down box for specialty and select a category. Enter either your zip code or select your county from the drop down box.
6. Click on "search" and a listing of physicians will be displayed.
7. If you would like to print this directory, click the "Printer-friendly" button.


##### **HOSPITAL SEARCH DIRECTIONS**


1. Follow the same search directions for a specialist, but select "Hospitals" under provider type."

## PersonalCare OAP (CH) Provider Search Directions

### PRIMARY CARE PROVIDER SEARCH DIRECTIONS, TIERS 1 and 2

1. Go to <http://www.personalcare.org>
2. Click “State of Illinois” on the right side of the page.


3. Click “Locate a Provider.” 


4. Click “Find a Doctor.” 

5. Under “Select a Product,” choose either “State of Illinois OAP – Tier 1” or “State of Illinois OAP – Tier 2.”
6. Under “Select Provider Type,” click “Primary Care Physician.”
7. To select a search area, either a city/state, a zip code and mileage, or a state and county. Searching by city/state or zip code and mileage will display your results on the site. Searching by state and county will require you to enter your e-mail address. A listing of providers will then be e-mailed to you.
8. Click “Find a Doctor.” This will display the first 200 providers. You may click “Advanced Search” to add additional criteria before searching.
9. Your first page of results should appear. Multiple pages may be available. These results are printable.

### SPECIALIST SEARCH DIRECTIONS, TIERS 1 AND 2

1. Go to <http://chcillinois.coventryhealthcare.com/>
2. Click “State of Illinois” on the right side of the page.


3. Click “Locate a Provider.” 


4. Click “Find a Doctor.” 

5. Under “Select a Product,” choose either “State of Illinois OAP – Tier 1” or “State of Illinois OAP – Tier 2.”
6. Under “Select Provider Type,” click “Specialist.”
7. Under “Choose a Specialty,” select the specialty for which you are searching.
8. To select a search area, either a city/state, a zip code and mileage, or a state and county. Searching by city/state or zip code and mileage will display your results on the site. Searching by state and county will require you to enter your e-mail address. A listing of providers will then be e-mailed to you.
9. Click “Find a Doctor.” This will display the first 200 providers. You may click “Advanced Search” to add additional criteria before searching.
10. Your first page of results should appear. Multiple pages may be available. These results are printable.

## HOSPITAL SEARCH DIRECTIONS

1. Go to <http://chcillinois.coventryhealthcare.com/>
2. Click "State of Illinois" on the right side of the page.

3. Click "Locate a Provider." The button features the text "Locate a Provider" in a blue font, with a small image of a female and male healthcare professional to the right.

4. Click "Find a Hospital." The button features a blue icon of a hospital building with a white cross, and the text "FIND A HOSPITAL" in blue below it.
5. Under "Select a Product," choose either "State of Illinois OAP – Tier 1" or "State of Illinois OAP – Tier 2."
6. To select a search area, either a city/state, a zip code and mileage, or a state and county. Searching by city/state or zip code and mileage will display your results on the site. Searching by state and county will require you to enter your e-mail address. A listing of providers will then be e-mailed to you.
7. Click "Find a Hospital."
8. Your first page of results should appear. Multiple pages may be available. These results are printable.

## **Health Alliance HMO (AH) and Health Alliance Illinois (BS)**

### **Provider Search Directions**

#### **PRIMARY CARE PROVIDER SEARCH DIRECTIONS**

1. Go to [https://healthalliance.org/content/State\\_of\\_Illinois](https://healthalliance.org/content/State_of_Illinois)
2. Click on "State of Illinois Participants."
3. Click on "Find a Current Provider" which is underlined in teal in the middle of the page.
4. Select your geographic location by county (AH and BS listed).
5. In the drop down menu for "Provider Type," select "Physician (Primary Care)." You may choose a specialty if you would like.
6. Click "Search."
7. Your list of providers will appear and may be on several pages. To continue to the next page, click the orange "Next" to continue on to your next page.
8. To print this directory, click "Print Page" near the top of your page in orange.

#### **SPECIALIST SEARCH DIRECTIONS**

1. Go to [https://healthalliance.org/content/State\\_of\\_Illinois](https://healthalliance.org/content/State_of_Illinois)
2. Click on "State of Illinois Participants."
3. Click on "Find a Current Provider" which is underlined in teal in the middle of the page.
4. Select your geographic location by county (AH and BS listed).
5. In the drop down menu for "Provider Type," select "Physician (Specialty)." You may choose a specialty if you would like.
6. Click "Search."
7. Your list of providers will appear and may be on several pages. To continue to the next page, click the orange "Next" to continue on to your next page.
8. To print this directory, click "Print Page" near the top of your page in orange.

#### **ANCILLARY (Hospital) SEARCH DIRECTIONS**


1. Go to [https://healthalliance.org/content/State\\_of\\_Illinois](https://healthalliance.org/content/State_of_Illinois)
2. Click on "State of Illinois Participants."
3. Click on "Find a Current Provider" which is underlined in teal in the middle of the page.
4. Select your geographic location by county (AH and BS listed).
5. In the drop down menu for "Provider Type," select "Hospital."
6. Click "Search."
7. Your list of providers will appear and may be on several pages. To continue to the next page, click the orange "Next" to continue on to your next page.
8. To print this directory, click "Print Page" near the top of your page in orange.

## **PersonalCare HMO (AS) Provider Search Directions**

### **PRIMARY CARE PROVIDER SEARCH DIRECTIONS**

1. Go to <http://personalcare.org>
2. Click "State of Illinois" on the right.
3. On the right hand side, click "Locate a Provider"
4. A new window will open entitled "Provider Search"




5. Click on  Find a Doctor
6. In the drop down menu for "Select a Product", choose "HMO – State of Illinois Members."
7. Under "Provider Type" in the drop down box "Select Provider Type" select "Primary Care Physicians."
8. You can choose to search by City/State or Zip Code + Mileage. These results will be displayed on this site. You can also choose to search by State and County. These results will be e-mailed to you.
  - A. Using "City/State," enter your information including your city and state and then click "FIND A DOCTOR" at the bottom of the screen in the orange box.
    - Your list of providers will now show up. If it appears on multiple pages, click on the next page number located at the top of the screen in orange to view the next page.
  - B. Using "Zip Code + Mileage," enter your zip code and then choose 5, 10, 15, or 20 miles from the drop down box OR put in a different mileage in the blank box next to the drop down menu. This cannot exceed 200 miles.
    - Click on "FIND A DOCTOR" at the bottom of the screen in the orange box.
    - Your list of providers will now show up. If it appears on multiple pages, click on the next page number located at the top of the screen in orange to view the next page.
  - C. Using "State and County," select your state from the drop down menu and then your county from its drop down menu.
9. Click the box that says "Include all Providers" so that a green checkmark shows in the box.
10. Click "FIND A DOCTOR" in the orange box at the bottom of the screen.
11. Enter your e-mail address in the box below "Enter an E-Mail Address."
12. Click "E-Mail Results" in the orange box to the right.
13. The results of your search will then be sent to your e-mail. Just open the e-mail and click on the link provided to view your search results.

### **SPECIALIST SEARCH DIRECTIONS**

1. Go to <http://personalcare.org>
2. Click "State of Illinois" on the right.
3. On the right hand side, click "Locate a Provider."

4. A new window will open entitled "Provider Search."



5. Click on  Find a Doctor.
6. In the drop down menu for "Select a Product", choose "HMO – State of Illinois Members."
7. Under "Provider Type" in the drop down box "Select Provider Type" select "Specialists."
8. In the drop down box "Choose a Specialty" select the specialty you would like to search.
9. You can choose to search by City/State or Zip Code + Mileage. These results will be displayed on this site. You can also choose to search by State and County. These results will be e-mailed to you.
  - A. Using "City/State," enter your information including your city and state and then click "FIND A DOCTOR" at the bottom of the screen in the orange box.
    - Your list of providers will now show up. If it appears on multiple pages, click on the next page number located at the top of the screen in orange to view the next page.
  - B. Using "Zip Code + Mileage," enter your zip code and then choose 5, 10, 15, or 20 miles from the drop down box OR put in a different mileage in the blank box next to the drop down menu. This cannot exceed 200 miles.
    - Click on "FIND A DOCTOR" at the bottom of the screen in the orange box.
    - Your list of providers will now show up. If it appears on multiple pages, click on the next page number located at the top of the screen in orange to view the next page.
  - C. Using "State and County," select your state from the drop down menu and then your county from its drop down menu.
10. Click the box that says "Include all Providers" so that a green checkmark shows in the box.
11. Click "FIND A DOCTOR" in the orange box at the bottom of the screen.
12. Enter your e-mail address in the box below "Enter an E-Mail Address."
13. Click "E-Mail Results" in the orange box to the right.
14. The results of your search will then be sent to your e-mail. Just open the e-mail and click on the link provided to view your search results.

#### **ANCILLARY (HOSPITAL) SEARCH DIRECTIONS**

1. Go to <http://personalcare.org>
2. Click "State of Illinois" on the right.
3. On the right hand side, click "Locate a Provider."
4. A new window will open entitled "Provider Search."
5. Click on the box titled "Find a Hospital."
6. In the drop down menu for "Select a Product", choose "HMO – State of Illinois Members."

7. You can choose to search by City/State or Zip Code + Mileage. These results will be displayed on this site. You can also choose to search by State and County. These results will be e-mailed to you.
  - A. Using "City/State," enter your information including your city and state and then click "FIND A HOSPITAL" at the bottom of the screen in the orange box.
    - Your list of hospitals will now show up.
  - B. Using "Zip Code + Mileage," enter your zip code and then choose 5, 10, 15, or 20 miles from the drop down box OR put in a different mileage in the blank box next to the drop down menu. This cannot exceed 200 miles.
    - Click on "FIND A HOSPITAL" at the bottom of the screen in the orange box.
    - Your list of hospitals will now show up.