

EARLY INTERVENTION PROGRAM

Steps To Take If You Are Injured On The Job

Important Information About Your Workers' Compensation Benefits

What Is The Early Intervention Program?

The Early Intervention Program is designed to ensure that every State employee hurt on the job, receives quality medical care and that their recovery is complete.

The program is administered by CareSys, specialists in the field of workers' compensation managed care, under the supervision of the Department of Central Management Services (DCMS).

How Does The Early Intervention Program Work?

Being injured on the job may be stressful for you and your family. Your primary focus should be recuperating and returning to work, but often this doesn't happen. You may be confused about the rules to follow to ensure your benefits are paid, and may feel that you are without any advocate to assist you through the process.

Your team of workers' compensation specialists consists of DCMS Claims Adjustors, Nurse Case Managers, and Worksite Coordinators; dedicated to see you through the process and make sure all of your questions are answered.

The Early Intervention Program consists of

An injury reporting toll-free hotline, 1-800-773-3221 (TDD: 1-800-526-0844) for employees to report a work related injury or illness immediately.

On-going communication with you by a CareSys staff member or Nurse Case Manager to ensure that you are receiving quality medical care and to help coordinate treatment and an early return to work. The CareSys Nurse Case Manager may also contact your treating physician, your supervisor, your workers' compensation coordinator, and claims adjustor to coordinate your recovery and return to work.

A referral hotline, 1-800-773-3221 (TDD: 1-800-526-0844), designed to help you find a quality medical provider for treatment of your work related injury or illness if needed.

Is It Necessary That I Communicate With CareSys?

Yes. Contact with CareSys ensures the highest quality medical care is made available.

Will This Program Affect The Workers' Compensation Claims Process?

Yes. The timely reporting of injuries and the information that CareSys will obtain from you and your treating physicians will assist DCMS in processing your claim. However, all workers' compensation claims will continue to be processed by the Department of Central Management Services. DCMS will continue to determine if a claim is compensable.

Where Can I Obtain Additional Information?

Your supervisor and workers' compensation coordinator have been educated about the Early Intervention Program and will be able to answer most of your questions. If you have further questions regarding the Program, please call the toll-free injury reporting hotline, **1-800-773-3221 (TDD: 1-800-526-0844)**.

When You Are Hurt On The Job, Call CareSys. Let Us Help!

- Call 1-800-773-3221 (TDD: 800-526-0844) to report the injury and initiate the claim. Call anytime, day or night.
- Report your injury to your supervisor as soon as possible.
- You will be contacted throughout your recovery regarding your care.

When Calling, Please Have This Information Available:

- Name, home address, and phone number
- Description of injury
- Date and place injury occurred
- Other pertinent information

For more information about the State's Worker's Compensation Program,
Call or write to:

Department of Central Management Services
Bureau of Benefits
Division of Risk Management
604 Stratton Office Building
Springfield, IL 62706

(217) 785-4197
TDD: (217) 785-3979